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MAINE STATE LEGISLATURE
GOVERNMENT OVERSIGHT COMMITTEE

Follow-Up Review of the State's Office of Information Technology

The Government Oversight Committee (GOC) first considered and moved a review of the Office of Information Technology (OIT) to OPEGA's work plan at its October 18, 2011 meeting. This OIT review came to the Committee's attention as a multifaceted request for an OPEGA review. The concerns represented in the request were also mirrored in a number of unsolicited complaints OPEGA had received on the topic and indicated that the recommendations in OPEGA's 2005 report on Statewide Information Technology Planning and Management had not all been fully or adequately implemented.

Given that key IT problem areas are widely known and new management is attempting to address them, the goal of this review is to assist the Legislature in holding OIT more formally accountable for effectively addressing these known concerns going forward. The review will focus on ensuring OIT is making acceptable progress in the critical areas of:

- Project Management,
- Business Continuity Planning and Disaster Recovery, and
- Supporting the Data Needs of Executive Branch Departments.

OPEGA's work will include:

1. Requesting that OIT provide a detailed description of what improvements the organization could reasonably expect to achieve in two years' time with regard to the three critical areas listed above; and assessing whether those improvement goals appear adequate and appropriate to address the State's needs.
2. Requesting that OIT provide an action plan, including timeline, for how the organization will reach those improvement goals and specify what benchmarks will be used to verify that the progress has been as desired; and assessing whether the action plan and benchmarks appear adequate and appropriate.
3. Assessing whether the planned actions are successfully completed as scheduled in the action plan.

This review may not be complete until the end of the first quarter 2015 depending on OIT's action plan. However, OPEGA will provide updates to the GOC as appropriate during the intervening months.

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